



# STEPS IN THE CREATIVE PROBLEM-SOLVING PROCESS

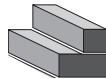
## **1. PROBLEM AWARENESS**

Be alert to the problem.



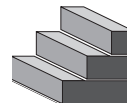
## **2. FACT FINDING**

Gather as much information as possible.



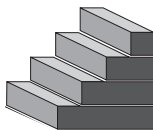
## **3. PROBLEM FINDING**

Define the problem in open-ended statements.  
"IWWMW"



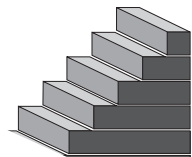
## **4. IDEA FINDING**

Think of several possible solutions.



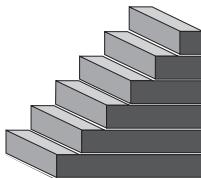
## **5. SOLUTION FINDING**

Reach a decision by determining the best solution.



## **6. ACCEPTANCE FINDING**

Action plan: Think of ways to gain acceptance of your plan. Write the best procedure and sequence for carrying out your plan.



## **7. IMPLEMENTATION AND RETHINKING**

What would you do differently?

